



STAFFORD HILLS CLUB



TENNIS RESERVATION RULES

- 1. RESERVATIONS** can be made up to 7 days in advance by using the online system, by phone or in person. Reservation periods are 1 1/4 hours. Reservations times are the following:
7:00am for reservations from **5:30am – 1pm**
7:30am for reservations from **2:15pm – 8:30pm**
- 2. ADVANCED RESERVATION** (Any court that is booked the day before the reservation or sooner.) A member may not play on more than 1 Advanced Reservation per day. Any advance reservation within 24 hours of court time requires 2 names. Multiple plays per day on advanced reservations will be charged \$10.00 for the first infraction and \$25.00 for subsequent infractions.
- 3. DAY OF PLAY RESERVATION** (A court that is booked 12AM or later on the day of play) may be booked as a second reservation for any given day if courts are available, and without affecting your current court reservation status. All day of reservations require at least 2 names listed on the reservation.
- 4. PRIME TIME RESERVATIONS:** A Member may not book or play on more than 3 “Prime Time” advanced reservations in a week. More than 3 advanced reservations a week may result in a fee of \$10.00 for the first infraction and \$25.00 for subsequent infractions. *Ball Machines are prohibited on Prime Time Courts during Prime Season.*
Prime Time Courts: Monday-Friday 9:15am • 10:30am • 4:45pm • 6:00pm
Prime Season: Labor Day through Memorial Day.
- 5. LATE CANCELS** (Any cancellation of a court made less than 24 hours before actual reservation time) All reservations are subject to late cancel fee, including day of play reservations. The reserving member is responsible for court utilization and will be assessed the \$15 late cancel fee.
- 6. RESERVING MEMBER** (Any member that has confirmed the reservation in the first position, regardless the time of booking) is responsible for reporting all additional players 24 hours in advance. Indoor advance reservations that do not have more than 1 player or ball machine booked will be moved to an available outdoor court and opened to the waitlist.
- 7. NO SHOWS** (Any reservation that fails to utilize their reserved court within 15 minutes after the court start time.) At least 1 member from the reservation must be present to consider the court utilized. All reservations are subject to no shows, including Day of Play Reservations. Reserving member is responsible for court utilization & will be assessed the \$15 no-show fee.
- 8. REFUSAL TO CHECK-IN:** Stafford Hills has a ZERO TOLERANCE policy for members who refuse to check-in at the front desk or “sneak in” non-members. For the safety and security of SHC facilities & members, all players are required to check-in at the Front Desk. Members who abuse this policy will be subject to a \$30 fee & potential court probation.
- 9. WARM UP COURTS:** If you are playing in a USTA, City League, or JTT match, we ask that you refrain from booking more than 1 court as an “Advance Reservation” prior to the match as a warm-up for your team. If a “Day of Reservation” is available, you may book an additional court.
- 10. FITNESS/AQUATICS MEMBERS** may play tennis on a Day of Play basis only limited to 12 times per year. There is a \$10 fee per court.

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Tennis Reservations can be booked online at STAFFORDHILLS.TENNISBOOKINGS.COM

Tennis Booking username & passwords are different than Stafford Hills app and online logins.